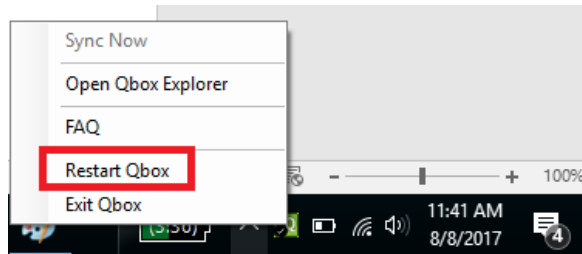


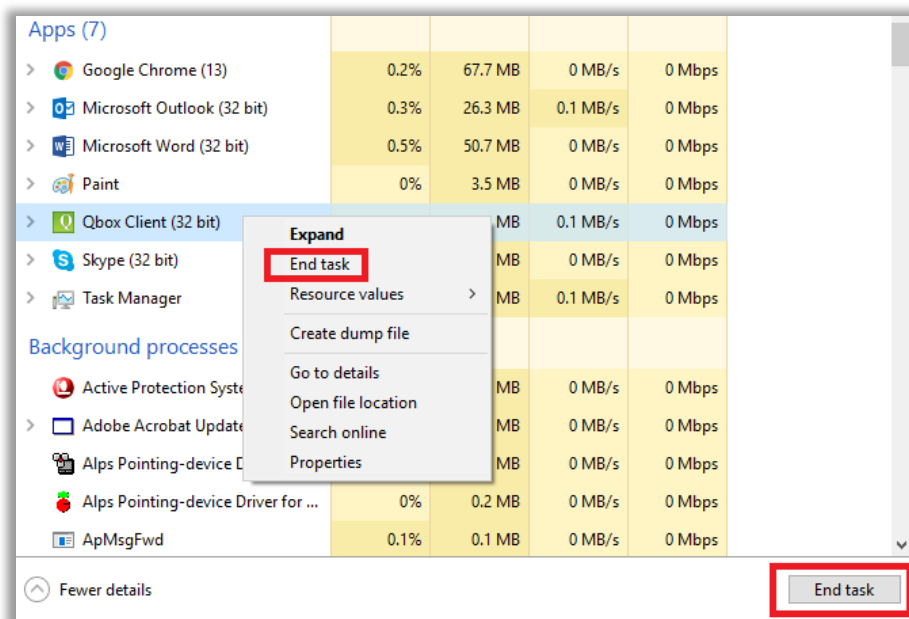
## Communication and Server Errors

Qbox has a continuous ping cycle. A communication or server error can occur if there is a temporary glitch in the internet connection and will usually clear if you just restart your Qbox.

To restart, right click on the small Qbox icon on the system tray (next to the time and date display) and select 'Restart Qbox'.



The Qbox Explorer can also be manually ended in the Task Manager. First open the Task Manager (CTRL+ALT+DELETE), right click the Qbox Client and select 'End Task'



Close the Task Manager. On your Desktop, double click the Qbox Client icon. Qbox should restart without any errors.

